



JUSTICE MINDS
FORENSIC INTELLIGENCE Ltd

Company Number 16331423 | ICO Certified ZB896365 | Department of Forensic Intelligence

OFFICIAL
DUTY AUDIT

340+ DAYS STREET HOMELESS VULNERBALE ADULT



City of
Westminster

26th September 2025

WESTMINSTER CITY COUNCIL





Company Number 16331423
ICO Certified ZB896365

DUTY AUDIT

Prepared By :

MR. B. MAK O.B.E (nom)
CHIEF FORENSIC LEGAL STRATEGIST

**JUSTICE MINDS
FORENSIC INTELLIGENCE Ltd**

Company Number 16331423 ICO Certified ZB896365

F.A.O

- Ministry of Justice (MOJ)
- Social care common inspection framework Auditors (SCCIF)
- Care Quality Comittee (CQC)

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ICO Certified
ZB896365

2025



INVESTIGATION



City of
Westminster

ALL OFFICERS KNEW AND CONFIRMED MR MAK CRISIS.

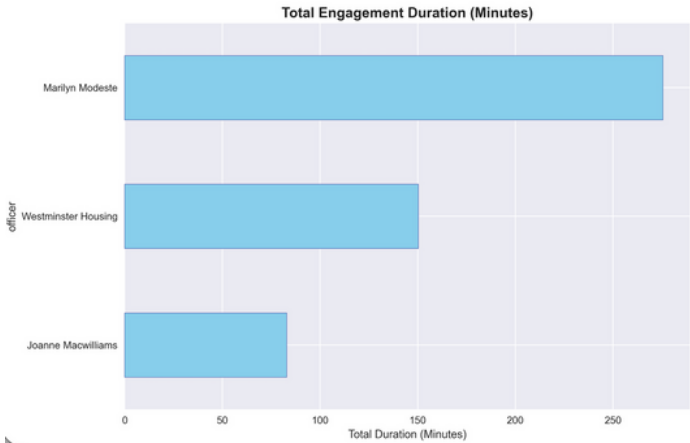
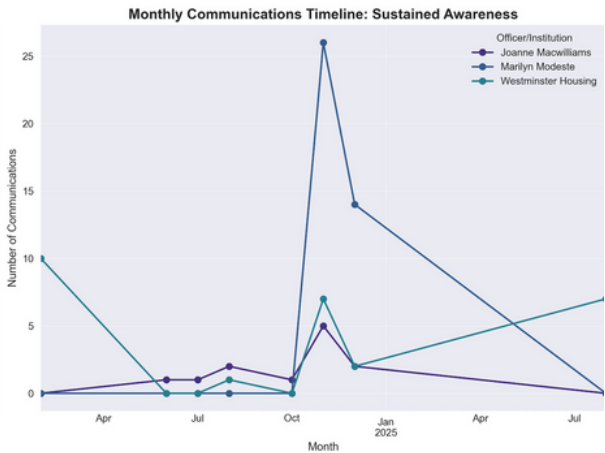
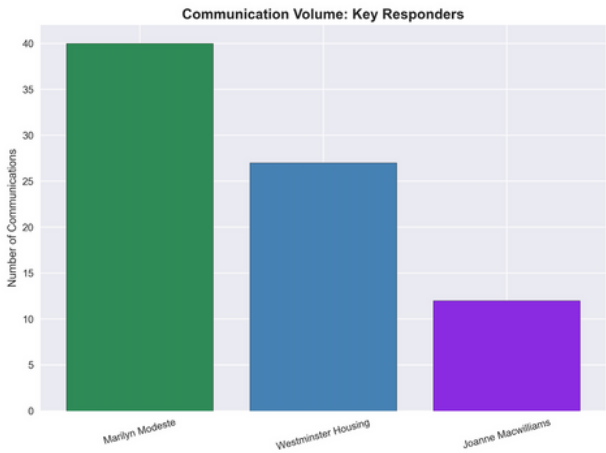
**THE REASONS TO BELIEVE HOMELESSNESS TODAY BENCHMARK WAS MET YET
EMERGENCY HOUSING NOT PROVIDED**

UK Public General Acts 1996 c. 52 Part VII Interim duty to accommodate Section 188

MR MAK IS STILL HOMELESS 10 MONTHS WITH NO EMERGENCY INTERIM HOUSING PROVIDED

Statistics of Foreseable Harm: known and ignored

Focused Analysis: Westminster Housing & Key Officers - Irrefutable "Reason to Believe"

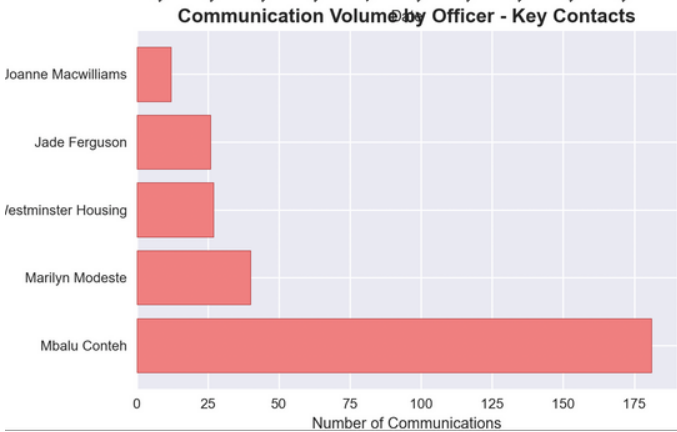
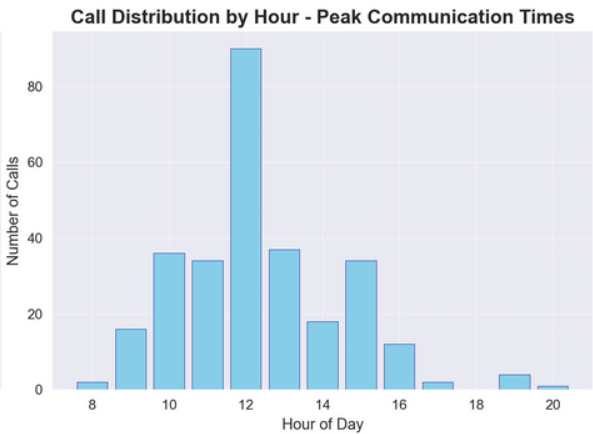
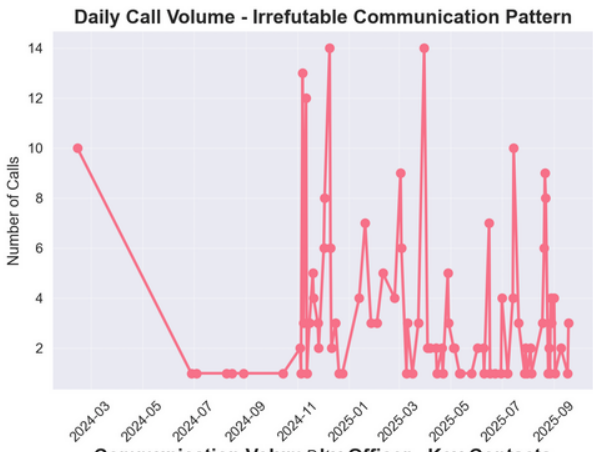


Legal Summary: Section 188 Violation

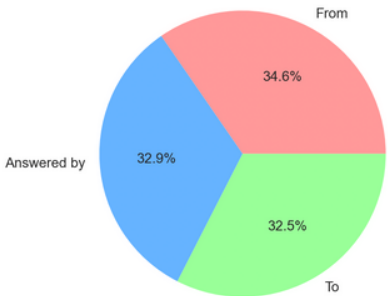
Irrefutable 'Reason to Believe' Evidence:

- 79 Communications with Key Responders
- 509 Minutes of Direct Engagement
- 22 Unique Days of Contact
- 100% Failure to Provide Interim Housing

This sustained, multi-officer engagement irrefutably establishes 'reason to believe' under Section 188 of the Housing Act 1996.



Communication Direction Analysis - Contact Patterns



ALL CONFIRMED												
REASON TO BELIEVE HOMELESS UNDER SECTION 188 HOUSING ACT												
MR MAK IS STILL HOMELESS 10 MONTHS ON. NO EMERGENCY INTERIM HOUSING PROVIDED												
NUMBER OF CALLS	AWARE HOMELESS TODAY	EMERGENCY INTERIM HOUSING	OFFICER	INSTITUTE	FROM TO	SERVICE USER	DURATION	DATE	TIME	RECORDING	TRANSCRIPT	Homelessness Act 1996.
1	YES	NO	Westminster Housing	Westminster Housing	Answered by	Ben Mak - 07397902612	7m 36s	2024/02/14	14:44	YES	YES	YES
2	YES	NO	Westminster Housing	Westminster Housing	To	Ben Mak - 07397902612		2024/02/14	12:04	YES	YES	YES
3	YES	NO	Westminster Housing	Westminster Housing	Answered by	Ben Mak - 07397902612	5m 40s	2024/02/14	14:38	YES	YES	YES
4	YES	NO	Westminster Housing	Westminster Housing	From	Ben Mak - 07397902612	7m 48s	2024/02/14	12:16	YES	YES	YES
5	YES	NO	Westminster Housing	Westminster Housing	To	Ben Mak - 07397902612		2024/02/14	13:51	YES	YES	YES
6	YES	NO	Westminster Housing	Westminster Housing	To	Ben Mak - 07397902612		2024/02/14	12:36	YES	YES	YES
7	YES	NO	Westminster Housing	Westminster Housing	Answered by	Ben Mak - 07397902612	2m 49s	2024/02/14	13:08	YES	YES	YES
8	YES	NO	Westminster Housing	Westminster Housing	From	Ben Mak - 07397902612	4m 20s	2024/02/14	12:38	YES	YES	YES
9	YES	NO	Westminster Housing	Westminster Housing	From	Ben Mak - 07397902612	4m 43s	2024/02/14	12:51	YES	YES	YES
10	YES	NO	Westminster Housing	Westminster Housing	To	Ben Mak - 07397902612		2024/02/14	12:50	YES	YES	YES
11	YES	NO	Joanne Macwilliams	Westminster Council SS	From	Ben Mak - 02080642812	56s	2024/06/28	11:50	YES	YES	YES
12	YES	NO	Joanne Macwilliams	Westminster Council SS	From	Ben Mak - 02080642812	39s	2024/07/04	14:58	YES	YES	YES
13	YES	NO	Joanne Macwilliams	Westminster Council SS	From	Ben Mak - 07397902612	50s	2024/08/09	15:35	YES	YES	YES
14	YES	NO	Joanne Macwilliams	Westminster Council SS	From	Ben Mak - 07397902612	26m 56s	2024/08/15	10:33	YES	YES	YES
15	YES	NO	Westminster Housing	Westminster Housing	From	Ben Mak - 07397902612	16m 41s	2024/08/29	14:17	YES	YES	YES
16	YES	NO	Joanne Macwilliams	Westminster Council SS	From	Ben Mak - 07397902612	1m 14s	2024/10/15	14:45	YES	YES	YES
17	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	5s	2024/11/04	12:29	YES	YES	YES
18	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	5s	2024/11/04	12:27	YES	YES	YES
19	YES	NO	Marilyn Modeste	Westminster Council SS	Answered by	Ben Mak - 07397902612	21m 3s	2024/11/05	10:56	YES	YES	YES
20	YES	NO	Marilyn Modeste	Westminster Council SS	To	Ben Mak - 07397902612	4s	2024/11/07	16:40	YES	YES	YES
21	YES	NO	Marilyn Modeste	Westminster Council SS	To	Ben Mak - 07397902612	4s	2024/11/07	16:39	YES	YES	YES
22	YES	NO	Marilyn Modeste	Westminster Council SS	To	Ben Mak - 07397902612	5s	2024/11/07	16:29	YES	YES	YES
23	YES	NO	Marilyn Modeste	Westminster Council SS	To	Ben Mak - 07397902612	4s	2024/11/07	15:39	YES	YES	YES
24	YES	NO	Marilyn Modeste	Westminster Council SS	To	Ben Mak - 07397902612	3s	2024/11/07	15:39	YES	YES	YES
25	YES	NO	Marilyn Modeste	Westminster Council SS	To	Ben Mak - 07397902612	4s	2024/11/07	15:30	YES	YES	YES
26	YES	NO	Marilyn Modeste	Westminster Council SS	To	Ben Mak - 07397902612	5s	2024/11/07	15:29	YES	YES	YES
27	YES	NO	Marilyn Modeste	Westminster Council SS	Answered by	Ben Mak - 02080642812	12m 2s	2024/11/07	13:15	YES	YES	YES
28	YES	NO	Marilyn Modeste	Westminster Council SS	Answered by	Ben Mak - 02080642812	15m 22s	2024/11/07	12:53	YES	YES	YES
29	YES	NO	Marilyn Modeste	Westminster Council SS	Answered by	Ben Mak - 07397902612	18m 32s	2024/11/07	12:34	YES	YES	YES
30	YES	NO	Marilyn Modeste	Westminster Council SS	From	Ben Mak - 07397902612	16m 0s	2024/11/07	12:10	YES	YES	YES
31	YES	NO	Marilyn Modeste	Westminster Council SS	Answered by	Ben Mak - 07397902612	6m 30s	2024/11/07	11:26	YES	YES	YES
32	YES	NO	Marilyn Modeste	Westminster Council SS	Answered by	Ben Mak - 07397902612	13m 40s	2024/11/07	10:52	YES	YES	YES
33	YES	NO	Joanne Macwilliams	Westminster Council SS	From	Ben Mak - 07397902612	30s	2024/11/08	10:08	YES	YES	YES
34	YES	NO	Marilyn Modeste	Westminster Council SS	Answered by	Ben Mak - 02080642812	3m 9s	2024/11/08	10:01	YES	YES	YES
35	YES	NO	Marilyn Modeste	Westminster Council SS	From	Ben Mak - 02080642812	10m 16s	2024/11/08	09:51	YES	YES	YES
36	YES	NO	Marilyn Modeste	Westminster Council SS	From	Ben Mak - 07397902612	3m 23s	2024/11/11	16:52	YES	YES	YES
37	YES	NO	Marilyn Modeste	Westminster Council SS	To	Ben Mak - 07397902612	4s	2024/11/11	16:27	YES	YES	YES
38	YES	NO	Marilyn Modeste	Westminster Council SS	From	Ben Mak - 07397902612	3m 53s	2024/11/11	15:46	YES	YES	YES
39	YES	NO	Marilyn Modeste	Westminster Council SS	From	Ben Mak - 07397902612	10m 5s	2024/11/11	15:16	YES	YES	YES
40	YES	NO	Marilyn Modeste	Westminster Council SS	To	Ben Mak - 07397902612	4s	2024/11/11	15:15	YES	YES	YES
41	YES	NO	Marilyn Modeste	Westminster Council SS	Answered by	Ben Mak - 07397902612	45s	2024/11/11	15:14	YES	YES	YES
42	YES	NO	Marilyn Modeste	Westminster Council SS	From	Ben Mak - 07397902612	11m 15s	2024/11/11	15:02	YES	YES	YES
43	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	1m 45s	2024/11/11	12:48	YES	YES	YES
44	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	39s	2024/11/11	12:44	YES	YES	YES
45	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	3m 9s	2024/11/11	12:31	YES	YES	YES
46	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	1m 57s	2024/11/11	12:21	YES	YES	YES
47	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	33s	2024/11/11	12:19	YES	YES	YES
48	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	1m 13s	2024/11/12	10:29	YES	YES	YES
49	YES	NO	Westminster Housing	Westminster Housing	Answered by	Ben Mak - 07397902612	55s	2024/11/15	14:33	YES	YES	YES
50	YES	NO	Westminster Housing	Westminster Housing	Answered by	Ben Mak - 07397902612	5m 20s	2024/11/15	14:26	YES	YES	YES
51	YES	NO	Westminster Housing	Westminster Housing	Answered by	Ben Mak - 07397902612	1m 4s	2024/11/15	14:25	YES	YES	YES
52	YES	NO	Marilyn Modeste	Westminster Council SS	To	Ben Mak - 02080642812	6s	2024/11/19	13:39	YES	YES	YES
53	YES	NO	Westminster Housing	Westminster Housing	From	Ben Mak - 07397902612	1m 18s	2024/11/19	12:06	YES	YES	YES
54	YES	NO	Westminster Housing	Westminster Housing	From	Ben Mak - 07397902612	3m 41s	2024/11/19	12:03	YES	YES	YES
55	YES	NO	Westminster Housing	Westminster Housing	From	Ben Mak - 07397902612	3m 27s	2024/11/19	11:59	YES	YES	YES
56	YES	NO	Westminster Housing	Westminster Housing	From	Ben Mak - 07397902612	2m 51s	2024/11/19	11:53	YES	YES	YES
57	YES	NO	Joanne Macwilliams	Westminster Council SS	To	Ben Mak - 07397902612	5s	2024/11/20	16:14	YES	YES	YES
58	YES	NO	Joanne Macwilliams	Westminster Council SS	To	Ben Mak - 07397902612	6s	2024/11/20	16:03	YES	YES	YES
59	YES	NO	Joanne Macwilliams	Westminster Council SS	From	Ben Mak - 07397902612	11m 52s	2024/11/20	15:32	YES	YES	YES
60	YES	NO	Joanne Macwilliams	Westminster Council SS	To	Ben Mak - 07397902612	6s	2024/11/20	12:12	YES	YES	YES
61	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	2m 7s	2024/11/25	10:50	YES	YES	YES
62	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	28s	2024/11/25	10:48	YES	YES	YES
63	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	25s	2024/11/25	10:47	YES	YES	YES
64	YES	NO	Marilyn Modeste	Westminster Council SS	To	Ben Mak - 07397902612	5s	2024/11/26	11:42	YES	YES	YES
65	YES	NO	Marilyn Modeste	Westminster Council SS	To	Ben Mak - 02080642812	13s	2024/11/26	11:41	YES	YES	YES
66	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	8s	2024/12/02	13:43	YES	YES	YES
67	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	6s	2024/12/02	13:22	YES	YES	YES
68	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	6s	2024/12/02	13:04	YES	YES	YES
69	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	1m 6s	2024/12/02	11:59	YES	YES	YES
70	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	5s	2024/12/02	11:47	YES	YES	YES
71	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	4m 17s	2024/12/02	10:49	YES	YES	YES
72	YES	NO	Marilyn Modeste	Westminster Council SS	From	Ben Mak - 07397902612	6m 45s	2024/12/03	10:42	YES	YES	YES
73	YES	NO	Marilyn Modeste	Westminster Council SS	To	Ben Mak - 07397902612	5s	2024/12/03	10:42	YES	YES	YES
74	YES	NO	Marilyn Modeste	Westminster Council SS	Answered by	Ben Mak - 07397902612	28m 16s	2024/12/03	10:13	YES	YES	YES
75	YES	NO	Marilyn Modeste	Westminster Council SS	To	Ben Mak - 07397902612	5s	2024/12/03	10:11	YES	YES	YES
76	YES	NO	Marilyn Modeste	Westminster Council SS	To	Ben Mak - 07397902612	5s	2024/12/03	10:08	YES	YES	YES
77	YES	NO	Marilyn Modeste	Westminster Council SS	Answered by	Ben Mak - 07397902612	31m 37s	2024/12/03	09:39	YES	YES	YES
78	YES	NO	Westminster Housing	Westminster Housing	To	Ben Mak - 07397902612	4s	2024/12/03	10:09	YES	YES	YES
79	YES	NO	Westminster Housing	Westminster Housing	To	Ben Mak - 07397902612	4s	2024/12/03	10:08	YES	YES	YES
80	YES	NO	Marilyn Modeste	Westminster Council SS	Answered by	Ben Mak - 02080642812	5m 6s	2024/12/09	14:59	YES	YES	YES
81	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	7m 55s	2024/12/09	12:26	YES	YES	YES
82	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	7s	2024/12/09	12:24	YES	YES	YES
83	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612		2024/12/09	12:24	YES	YES	YES
84	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	6s	2024/12/09	12:22	YES	YES	YES
85	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	30s	2024/12/09	12:21	YES	YES	YES
86	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	6s	2024/12/09	12:20	YES	YES	YES
87	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612		2024/12/09	12:19	YES	YES	YES

ALL CONFIRMED												
REASON TO BELIEVE HOMELESS UNDER SECTION 188 HOUSING ACT												
MR MAK IS STILL HOMELESS 10 MONTHS ON. NO EMERGENCY INTERIM HOUSING PROVIDED												
NUMBER OF CALLS	AWARE HOMELESS TODAY	EMERGENCY INTERIM HOUSING	OFFICER	INSTITUTE	FROM TO	SERVICE USER	DURATION	DATE	TIME	RECORDING	TRANSCRIPT	Homelessness Act 1996.
88	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	41s	2024/12/09	12:15	YES	YES	YES
89	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	41s	2024/12/09	12:06	YES	YES	YES
90	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	8s	2024/12/09	12:05	YES	YES	YES
91	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	10m 6s	2024/12/09	11:24	YES	YES	YES
92	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	5s	2024/12/09	11:23	YES	YES	YES
93	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	5s	2024/12/09	11:12	YES	YES	YES
94	YES	NO	Marilyn Modeste	Westminster Council SS	Answered by	Ben Mak - 07397902612	38m 29s	2024/12/10	15:29	YES	YES	YES
95	YES	NO	Marilyn Modeste	Westminster Council SS	To	Ben Mak - 07397902612	5s	2024/12/10	15:28	YES	YES	YES
96	YES	NO	Marilyn Modeste	Westminster Council SS	To	Ben Mak - 07397902612	8s	2024/12/10	13:16	YES	YES	YES
97	YES	NO	Marilyn Modeste	Westminster Council SS	From	Ben Mak - 07397902612	1m 5s	2024/12/10	12:01	YES	YES	YES
98	YES	NO	Marilyn Modeste	Westminster Council SS	To	Ben Mak - 07397902612	4s	2024/12/10	11:36	YES	YES	YES
99	YES	NO	Marilyn Modeste	Westminster Council SS	To	Ben Mak - 02080642812	5s	2024/12/10	11:35	YES	YES	YES
100	YES	NO	Joanne Macwilliams	Westminster Council SS	Answered by	Ben Mak - 07397902612	37m 59s	2024/12/11	15:15	YES	YES	YES
101	YES	NO	Joanne Macwilliams	Westminster Council SS	From	Ben Mak - 07397902612	1m 40s	2024/12/11	12:51	YES	YES	YES
102	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612		2024/12/16	13:03	YES	YES	YES
103	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612		2024/12/16	11:53	YES	YES	YES
104	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612		2024/12/16	10:58	YES	YES	YES
105	YES	NO	Marilyn Modeste	Westminster Council SS	From	Ben Mak - 07397902612	16m 41s	2024/12/20	16:45	YES	YES	YES
106	YES	NO	Jade Ferguson	Integrity care	From	Ben Mak - 07397902612	15m 40s	2024/12/24	15:39	YES	YES	YES
107	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	6s	2025/01/13	12:04	YES	YES	YES
108	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	22s	2025/01/13	11:39	YES	YES	YES
109	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	8s	2025/01/13	11:20	YES	YES	YES
110	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	7m 50s	2025/01/13	09:31	YES	YES	YES
111	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	1m 16s	2025/01/20	13:54	YES	YES	YES
112	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	6m 32s	2025/01/20	13:16	YES	YES	YES
113	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	7m 15s	2025/01/20	13:04	YES	YES	YES
114	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	7m 51s	2025/01/20	12:49	YES	YES	YES
115	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	8m 48s	2025/01/20	12:33	YES	YES	YES
116	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	42s	2025/01/20	12:29	YES	YES	YES
117	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	19s	2025/01/20	12:28	YES	YES	YES
118	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612		2025/01/27	13:32	YES	YES	YES
119	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	6s	2025/01/27	13:02	YES	YES	YES
120	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	1s	2025/01/27	12:25	YES	YES	YES
121	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	6s	2025/02/03	12:09	YES	YES	YES
122	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	3m 17s	2025/02/03	10:28	YES	YES	YES
123	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	5m 10s	2025/02/03	10:15	YES	YES	YES
124	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	5m 32s	2025/02/10	13:13	YES	YES	YES
125	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	10s	2025/02/10	12:44	YES	YES	YES
126	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	6s	2025/02/10	11:22	YES	YES	YES
127	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	8s	2025/02/10	11:09	YES	YES	YES
128	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612		2025/02/10	10:24	YES	YES	YES
129	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	4m 29s	2025/02/24	12:57	YES	YES	YES
130	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	22s	2025/02/24	12:57	YES	YES	YES
131	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	2m 59s	2025/02/24	12:53	YES	YES	YES
132	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	1m 58s	2025/02/24	10:12	YES	YES	YES
133	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	1m 32s	2025/03/03	13:01	YES	YES	YES
134	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	53s	2025/03/03	12:55	YES	YES	YES
135	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	57s	2025/03/03	12:44	YES	YES	YES
136	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	22s	2025/03/03	12:43	YES	YES	YES
137	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	22s	2025/03/03	12:41	YES	YES	YES
138	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	28s	2025/03/03	12:39	YES	YES	YES
139	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	5m 35s	2025/03/03	12:15	YES	YES	YES
140	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	48s	2025/03/03	12:01	YES	YES	YES
141	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	5s	2025/03/03	10:50	YES	YES	YES
142	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	2m 29s	2025/03/04	13:35	YES	YES	YES
143	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	25s	2025/03/04	13:32	YES	YES	YES
144	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	12s	2025/03/04	13:31	YES	YES	YES
145	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	4m 2s	2025/03/04	12:44	YES	YES	YES
146	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	1m 45s	2025/03/04	12:33	YES	YES	YES
147	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	54s	2025/03/04	11:53	YES	YES	YES
148	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612		2025/03/10	12:04	YES	YES	YES
149	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	10m 32s	2025/03/11	12:49	YES	YES	YES
150	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	6s	2025/03/11	12:48	YES	YES	YES
151	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	43s	2025/03/11	11:09	YES	YES	YES
152	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	2m 27s	2025/03/17	10:46	YES	YES	YES
153	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	4s	2025/03/24	11:26	YES	YES	YES
154	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	3m 18s	2025/03/24	08:49	YES	YES	YES
155	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	22s	2025/03/24	08:47	YES	YES	YES
156	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	5m 5s	2025/03/31	15:16	YES	YES	YES
157	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	5m 0s	2025/03/31	14:05	YES	YES	YES
158	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	1m 15s	2025/03/31	14:03	YES	YES	YES
159	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	6m 31s	2025/03/31	13:56	YES	YES	YES
160	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	6m 14s	2025/03/31	13:44	YES	YES	YES
161	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	8s	2025/03/31	13:36	YES	YES	YES
162	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	1m 13s	2025/03/31	13:11	YES	YES	YES
163	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	2m 30s	2025/03/31	12:38	YES	YES	YES
164	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	25s	2025/03/31	12:16	YES	YES	YES
165	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	8s	2025/03/31	12:15	YES	YES	YES
166	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	7s	2025/03/31	12:14	YES	YES	YES
167	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	51s	2025/03/31	12:13	YES	YES	YES
168	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	5s	2025/03/31	12:11	YES	YES	YES
169	YES	NO	Jade Ferguson	Integrity care	From	Ben Mak - 07397902612		2025/03/31	15:28	YES	YES	YES
170	YES	NO	Jade Ferguson	Integrity care	Answered by	Ben Mak - 07397902612	4m 39s	2025/04/04	15:18	YES	YES	YES
171	YES	NO	Jade Ferguson	Integrity care	From	Ben Mak - 07397902612	16m 11s	2025/04/04	15:01	YES	YES	YES
172	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	1m 6s	2025/04/07	12:05	YES	YES	YES
173	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	2m 13s	2025/04/07	11:56	YES	YES	YES
174	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	6s	2025/04/14	13:17	YES	YES	YES

ALL CONFIRMED												
REASON TO BELIEVE HOMELESS UNDER SECTION 188 HOUSING ACT												
MR MAK IS STILL HOMELESS 10 MONTHS ON. NO EMERGENCY INTERIM HOUSING PROVIDED												
NUMBER OF CALLS	AWARE HOMELESS TODAY	EMERGENCY INTERIM HOUSING	OFFICER	INSTITUTE	FROM TO	SERVICE USER	DURATION	DATE	TIME	RECORDING	TRANSCRIPT	Homelessness Act 1996.
175	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	6s	2025/04/14	12:12	YES	YES	YES
176	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	5s	2025/04/15	15:17	YES	YES	YES
177	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	21s	2025/04/21	12:05	YES	YES	YES
178	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	2m 51s	2025/04/21	11:09	YES	YES	YES
179	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	30s	2025/04/22	12:36	YES	YES	YES
180	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612		2025/04/28	12:28	YES	YES	YES
181	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	5s	2025/04/28	12:28	YES	YES	YES
182	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	1m 35s	2025/04/28	12:23	YES	YES	YES
183	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	23s	2025/04/28	11:34	YES	YES	YES
184	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	3m 25s	2025/04/28	11:17	YES	YES	YES
185	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	55s	2025/04/29	17:07	YES	YES	YES
186	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612		2025/04/29	12:22	YES	YES	YES
187	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	5s	2025/04/29	11:07	YES	YES	YES
188	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	7m 6s	2025/05/05	14:00	YES	YES	YES
189	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	1m 4s	2025/05/05	13:02	YES	YES	YES
190	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	3s	2025/05/06	15:44	YES	YES	YES
191	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	12s	2025/05/06	11:11	YES	YES	YES
192	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	21s	2025/05/12	09:57	YES	YES	YES
193	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612		2025/05/13	11:34	YES	YES	YES
194	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	8s	2025/05/26	13:33	YES	YES	YES
195	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	10m 0s	2025/06/02	19:05	YES	YES	YES
196	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	5s	2025/06/02	12:29	YES	YES	YES
197	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	40s	2025/06/09	16:35	YES	YES	YES
198	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	7s	2025/06/09	16:35	YES	YES	YES
199	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	12s	2025/06/10	13:43	YES	YES	YES
200	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	1m 57s	2025/06/16	13:49	YES	YES	YES
201	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	2m 29s	2025/06/16	13:43	YES	YES	YES
202	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	5s	2025/06/16	13:37	YES	YES	YES
203	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	2m 2s	2025/06/16	13:37	YES	YES	YES
204	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	1m 10s	2025/06/16	13:34	YES	YES	YES
205	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	34s	2025/06/16	12:37	YES	YES	YES
206	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	4s	2025/06/16	12:36	YES	YES	YES
207	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 02080642812	23s	2025/06/17	13:12	YES	YES	YES
208	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 02080642812	50s	2025/06/23	13:42	YES	YES	YES
209	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	8s	2025/06/30	15:19	YES	YES	YES
210	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	7s	2025/07/01	12:09	YES	YES	YES
211	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	29s	2025/07/01	12:08	YES	YES	YES
212	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	3m 6s	2025/07/01	09:38	YES	YES	YES
213	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	5s	2025/07/08	09:47	YES	YES	YES
214	YES	NO	Jade Ferguson	Integrity care	Answered by	Ben Mak - 07397902612	21m 37s	2025/07/14	15:32	YES	YES	YES
215	YES	NO	Jade Ferguson	Integrity care	To	Ben Mak - 07397902612	5s	2025/07/14	15:31	YES	YES	YES
216	YES	NO	Jade Ferguson	Integrity care	Answered by	Ben Mak - 02080642812	22s	2025/07/14	15:30	YES	YES	YES
217	YES	NO	Jade Ferguson	Integrity care	Answered by	Ben Mak - 02080642812	42s	2025/07/14	15:29	YES	YES	YES
218	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 02080642812	4s	2025/07/15	12:23	YES	YES	YES
219	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	8s	2025/07/15	10:33	YES	YES	YES
220	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 02080642812	1m 4s	2025/07/15	10:22	YES	YES	YES
221	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	1m 8s	2025/07/15	09:42	YES	YES	YES
222	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	29s	2025/07/15	09:41	YES	YES	YES
223	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 02080642812	25s	2025/07/15	09:40	YES	YES	YES
224	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 02080642812	43s	2025/07/15	09:26	YES	YES	YES
225	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 02080642812	25s	2025/07/15	09:19	YES	YES	YES
226	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 02080642812	57s	2025/07/15	09:12	YES	YES	YES
227	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	16s	2025/07/15	09:07	YES	YES	YES
228	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 02080642812	1m 57s	2025/07/21	12:59	YES	YES	YES
229	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 02080642812	1m 59s	2025/07/21	12:50	YES	YES	YES
230	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	20s	2025/07/21	12:40	YES	YES	YES
231	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	48s	2025/07/21	12:01	YES	YES	YES
232	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612		2025/07/28	12:18	YES	YES	YES
233	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	6s	2025/07/29	14:06	YES	YES	YES
234	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	5s	2025/07/29	14:05	YES	YES	YES
235	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	6s	2025/07/31	14:06	YES	YES	YES
236	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612		2025/08/04	12:42	YES	YES	YES
237	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	4s	2025/08/04	12:42	YES	YES	YES
238	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 02080642812	54s	2025/08/05	13:52	YES	YES	YES
239	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 02080642812	1s	2025/08/11	10:43	YES	YES	YES
240	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 02080642812	1m 19s	2025/08/11	10:40	YES	YES	YES
241	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 02080642812	1m 37s	2025/08/11	10:34	YES	YES	YES
242	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 02080642812	22s	2025/08/12	20:20	YES	YES	YES
243	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	3m 55s	2025/08/12	15:53	YES	YES	YES
244	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	2s	2025/08/12	15:53	YES	YES	YES
245	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	12m 39s	2025/08/12	15:10	YES	YES	YES
246	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	1m 36s	2025/08/18	12:23	YES	YES	YES
247	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	5s	2025/08/18	12:21	YES	YES	YES
248	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	5s	2025/08/18	12:08	YES	YES	YES
249	YES	NO	Jade Ferguson	Integrity care	From	Ben Mak - 07397902612	26s	2025/08/20	15:52	YES	YES	YES
250	YES	NO	Jade Ferguson	Integrity care	Answered by	Ben Mak - 07397902612	12m 58s	2025/08/20	14:20	YES	YES	YES
251	YES	NO	Jade Ferguson	Integrity care	Answered by	Ben Mak - 07397902612	5m 17s	2025/08/20	14:12	YES	YES	YES
252	YES	NO	Jade Ferguson	Integrity care	From	Ben Mak - 07397902612	53s	2025/08/20	14:10	YES	YES	YES
253	YES	NO	Jade Ferguson	Integrity care	From	Ben Mak - 07397902612	58s	2025/08/20	13:38	YES	YES	YES
254	YES	NO	Jade Ferguson	Integrity care	From	Ben Mak - 07397902612	49s	2025/08/20	11:25	YES	YES	YES
255	YES	NO	Jade Ferguson	Integrity care	Answered by	Ben Mak - 07397902612	49s	2025/08/21	15:12	YES	YES	YES
256	YES	NO	Jade Ferguson	Integrity care	Answered by	Ben Mak - 07397902612	4m 30s	2025/08/21	15:07	YES	YES	YES
257	YES	NO	Jade Ferguson	Integrity care	Answered by	Ben Mak - 07397902612	4m 21s	2025/08/21	12:43	YES	YES	YES
258	YES	NO	Jade Ferguson	Integrity care	Answered by	Ben Mak - 07397902612	5m 29s	2025/08/21	12:23	YES	YES	YES
259	YES	NO	Jade Ferguson	Integrity care	Answered by	Ben Mak - 07397902612	1m 48s	2025/08/21	12:13	YES	YES	YES
260	YES	NO	Jade Ferguson	Integrity care	From	Ben Mak - 07397902612	38m 28s	2025/08/21	10:20	YES	YES	YES
261	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	5s	2025/08/22	12:14	YES	YES	YES

ALL CONFIRMED												
REASON TO BELIEVE HOMELESS UNDER SECTION 188 HOUSING ACT												
MR MAK IS STILL HOMELESS 10 MONTHS ON. NO EMERGENCY INTERIM HOUSING PROVIDED												
NUMBER OF CALLS	AWARE HOMELESS TODAY	EMERGENCY INTERM HOUSING	OFFICER	INSTITUTE	FROM TO	SERVICE USER	DURATION	DATE	TIME	RECORDING	TRANSCRIPT	Homelessness Act 1996.
262	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	3m 17s	2025/08/22	11:32	YES	YES	YES
263	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	2m 59s	2025/08/22	11:27	YES	YES	YES
264	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	23s	2025/08/22	11:26	YES	YES	YES
265	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	6s	2025/08/25	10:31	YES	YES	YES
266	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	59s	2025/08/26	12:22	YES	YES	YES
267	YES	NO	Jade Ferguson	Integrity care	From	Ben Mak - 07397902612	45s	2025/08/26	12:24	YES	YES	YES
268	YES	NO	Jade Ferguson	Integrity care	From	Ben Mak - 07397902612	1m 16s	2025/08/27	09:53	YES	YES	YES
269	YES	NO	Westminster Housing	Westminster Housing	From	Ben Mak - 02080642812	14m 16s	2025/08/28	19:59	YES	YES	YES
270	YES	NO	Westminster Housing	Westminster Housing	From	Ben Mak - 02080642812	1m 1s	2025/08/28	19:12	YES	YES	YES
271	YES	NO	Westminster Housing	Westminster Housing	From	Ben Mak - 02080642812	1m 1s	2025/08/28	19:12	YES	YES	YES
272	YES	NO	Westminster Housing	Westminster Housing	From	Ben Mak - 02080642812	9m 18s	2025/08/28	17:04	YES	YES	YES
273	YES	NO	Westminster Housing	Westminster Housing	From	Ben Mak - 02080642812	44m 38s	2025/08/29	10:12	YES	YES	YES
274	YES	NO	Westminster Housing	Westminster Housing	From	Ben Mak - 02080642812	4m 9s	2025/08/29	10:08	YES	YES	YES
275	YES	NO	Westminster Housing	Westminster Housing	From	Ben Mak - 02080642812	7m 37s	2025/08/29	10:00	YES	YES	YES
276	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 02080642812	58s	2025/09/01	11:09	YES	YES	YES
277	YES	NO	Mbalu Conteh	Integrity care	Answered by	Ben Mak - 07397902612	50s	2025/09/01	10:16	YES	YES	YES
278	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	40s	2025/09/01	09:45	YES	YES	YES
279	YES	NO	Mbalu Conteh	Integrity care	From	Ben Mak - 07397902612	21s	2025/09/01	09:32	YES	YES	YES
280	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	7s	2025/09/02	15:43	YES	YES	YES
281	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612		2025/09/09	13:04	YES	YES	YES
282	YES	NO	Mbalu Conteh	Integrity care	To	Ben Mak - 07397902612	4s	2025/09/09	11:12	YES	YES	YES
283	YES	NO	Jade Ferguson	Integrity care	Answered by	Ben Mak - 07397902612	20m 17s	2025/09/17	10:17	YES	YES	YES
284	YES	NO	Jade Ferguson	Integrity care	From	Ben Mak - 02080642812		2025/09/18	16:24	YES	YES	YES
285	YES	NO	Jade Ferguson	Integrity care	From	Ben Mak - 02080642812	3m 49s	2025/09/18	16:12	YES	YES	YES
286	YES	NO	Jade Ferguson	Integrity care	From	Ben Mak - 02080642812	24s	2025/09/18	15:27	YES	YES	YES